

**From:** DPA EIS Helpdesk

**Sent:** Wednesday, September 17, 2003 4:34 PM

**To:** All DPA Statewide Staff; All DPA State Associates

**Subject:** IMPORTANT---- ADDRESS CHANGES ON PFD HOLD HARMLESS CASES

**Importance:** High

Broadcast to All DPA Statewide Staff and All DPA State Associates  
from Systems Operations

Address Changes on PFD Hold Harmless Cases

## **ALERT**

Changing an address on the ADDR screen will not update the address information for Hold Harmless benefits.

When you change the address on the ADDR for a food stamp case with authorized PFD Hold Harmless

benefits, you must go through the FSAD and FSHH screens to update the address for the Hold Harmless warrant. Failure to do so will result in delayed benefits, as the hold harmless warrant will be mailed to the client's old address.

If you have any system related questions, please contact the Help Desk at [EISHelp@health.state.ak.us](mailto:EISHelp@health.state.ak.us).